

Quality Requirements for Suppliers

These Quality Requirements apply to suppliers of Lehmann & Voss & Co. KG (LUV) and WMK Plastics GmbH (WMK), unless otherwise agreed between the parties.

Preamble

These Quality Requirements set out the technical, organisational and procedural requirements with which suppliers must comply in order to ensure consistently high product and process quality.

These Quality Requirements set out minimum requirements for the supplier's quality management system and for development, production and delivery processes, as well as for cooperation within the supply chain. In particular, they are intended to support compliance with statutory, regulatory and customer-specific quality requirements, including the requirements of IATF 16949, as amended from time to time.

The supplier shall implement customer-specific requirements where these have been communicated to it in writing.

1. Scope

These Quality Requirements apply to all development services and/or products provided and/or supplied by the supplier to LUV or WMK. Any limitation to specific services or deliveries shall apply only where expressly specified.

In respect of quality-relevant requirements, these Quality Requirements shall prevail over any conflicting or deviating provisions of the supplier.

Any amendments or additions to these Quality Requirements must be made in writing.

2. Supplier Quality Management System

Where the supplier is capable of certification, it shall establish, maintain and continuously improve a quality management system that complies at least with DIN EN ISO 9001 or IATF 16949, as amended from time to time.

The supplier undertakes to pursue a zero-defect objective and to improve its processes, products and services continuously.

Production and inspection equipment provided by the customer shall be incorporated by the supplier into its quality management system as if such equipment were its own, unless otherwise agreed.

3. Sub-supplier Quality Management

The supplier shall cascade the requirements set out in these Quality Requirements to its sub-suppliers on a risk-based basis and, where applicable, shall demonstrably ensure their implementation.

The customer may request appropriate evidence and verify the effectiveness of suitable measures to ensure the quality of purchased parts.

4. Audits

LUV and WMK shall be entitled, upon prior notice, to conduct system, process or product audits at the supplier's premises in order to verify compliance with these Quality Requirements.

Audits may be conducted on a risk-based basis or for cause. Audits performed by accredited certification bodies shall be taken into account.

The supplier shall grant the necessary access. Legitimate interests relating to the protection of trade and business secrets shall be duly taken into account.

The customer expressly reserves the right to carry out such audits itself or to have them carried out by third parties.

5. Documentation and Information Obligations

The supplier shall fully document all quality-relevant requirements and records.

Retention periods shall take into account the requirements of VDA Volume 1, as amended from time to time, and applicable statutory provisions.

The supplier shall inform the customer without undue delay if agreed quality, scheduling or delivery requirements are likely not to be met or if quality deviations or deterioration in quality become apparent.

Changes to products, processes or organisational structures shall be fully documented and made traceable.

6. Supplier Management and Escalation

In the event of repeated quality, delivery or system deviations, the customer shall be entitled to take appropriate escalation measures, including in particular:

- requiring structured root cause analyses, such as 8D reports,
- increasing inspection intensity, such as 100% inspection,
- conducting extraordinary audits,
- requiring the implementation of agreed corrective measures and improvement programmes,
- temporarily suspending the supplier from new projects or new awards.

Such measures shall be applied on a risk-based basis and in coordination with the supplier.

Existing warranty and liability rights shall remain unaffected.

7. Change Management

The supplier shall inform the customer without undue delay as soon as the need for changes to specifications and/or production locations, facilities or processes becomes foreseeable. In doing so, the supplier shall take into account the trigger matrix set out in VDA Volume 2. Such changes must be requested from the customer in writing.

Changes to manufacturing processes, materials, products and/or the supply chain may be implemented only after the customer has granted its express written approval and sampling of the changes has been carried out in accordance with PPAP or VDA Volume 2.

Products manufactured or supplied without such approval shall be deemed **non-conforming**.

8. Series Production, Traceability and Complaints

The supplier shall ensure traceability of its products to a level appropriate to the risk and shall limit the scope of defective products to a minimum.

In the event of defects or deviations, the supplier shall remedy them without delay, in particular by replacement delivery, sorting or rework. To the extent legally permissible, the supplier waives any defence based on late notification of defects.

9. Product Integrity

The supplier shall appoint a qualified Product Safety & Conformity Representative (PSCR) in accordance with the requirements of VDA-QMC to ensure compliance with product safety and conformity requirements.

10. Liability

These Quality Requirements shall not give rise to any independent warranty or damages claims. Contractual and statutory rights and obligations arising from the relevant supply relationship shall remain unaffected.

11. Confidentiality

The supplier shall maintain the confidentiality of all trade and business secrets obtained in connection with the implementation of these Quality Requirements. This shall apply accordingly to any subcontractors engaged.

The confidentiality obligation shall continue to apply for five years after the end of the business relationship, unless a longer statutory obligation applies.

12. Validity and Updates

These Quality Requirements shall apply as amended from time to time.

Updated versions shall be made available or provided to the supplier upon request.

13. Applicable Law

Where required, these Quality Requirements shall be interpreted in accordance with the law applicable to the relevant supply relationship.